



## Quality Policy

It is our aim that the Balon name be synonymous with quality consulting services.

The success of our business rests in the quality of our work. We aim to deliver effective solutions and provide exceptional value to our clients.

Our internal quality management system ensures that we deliver the highest standards of quality and customer care for our services and products that not only meet our customers' expectations, but exceed them at every possible opportunity.

We will continuously evaluate our business and systems and seek opportunities to improve in everything that we do.

**Marcus Balon**  
Director

**Michael Taylor**  
Director

BALON